

GENERAL INSTRUCTIONS FOR NMS/SCB/SCS

1. Evolve System Solutions will provide services to the customers who are under AMC/ Warranty coverage. For getting fast services, take internet connectivity.
2. Onsite service is chargeable
3. Software AMC should be renewed and latest version should be updated periodically.
4. We are providing software warranty for one year. Any issues related to software should be reported formally on or before 30 days of expiry of the software warranty.
5. Take data backup daily and keep it in bank's custody.
6. Use licensed operating system and antivirus.
7. Ensure that the system is connected to an uninterruptible power supply device(UPS)
8. Daily sales report and sales bill should be taken in two part paper. Carbon copy should be given to bank for verification.
9. Mark each purchase bill in liability amount register and provide the printed copy to bank.
10. Any third party, other than pharmacist in- charge or concerned bank person should not make any alterations in sales/purchase bills.
11. Evolve System Solutions will not be responsible for any malpractices done on software provided.
12. ESSI- MED software is initially installed in following configuration:
Front End – VB
Back End – MS. Access 97
Reports - Crystal Report 7
Those who require more security for data base have to purchase SQL server or Oracle. We will not install Ms. Access in any system. Bank should ensure it is not installed by any third party.
13. Roles/Privileges can be set to the users as per official request from client.
14. Clients are hereby instructed to change the common username (NMS) and password provided by Evolve System Solutions during the delivery of software.
15. Once a financial year is opened, user can put entry on any desired date within that financial year.
16. Once a day is closed, the very next day will automatically open. If required, user can change the date.
17. Users are hereby directed to inform us immediately if any sort of bugs detected in the solution. We will take the required action if the system is covered under AMC/ Warranty
18. Evolve System Solutions will not be responsible for any liabilities occurred while using the solution.
19. All users should agree our Terms of Service while using the ESSI-MED Solution.
20. The bank should conduct system security audit annually.
21. Evolve System Solutions is available for providing necessary training sessions for the clients on all Saturday afternoon.